

First aid for problems with motor frame x92 - x95

valid for frames with the remote control shown
(from year of manufacture 2013)

lattoflex®



17:18  

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RFID:          7A127
FW-Rev:       1.0 ORC4-S9M
DBG1:         07030202 00000000
DBG2:         00000000 0053002d
DBG3:         00000000 0053002d
DBG4:         00000000 0053002d
DBG5:         00000000 0053002d
Time:         14:52:09
    
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Info

If you cannot solve the problem, please contact your Lattoflex dealer. If the remote control is still working, it can help to send the system data to Lattoflex. These can be found on the „Info“ display in the „Settings“ menu. If possible, send a photo of the screen content. This information will be helpful in making a quick analysis of the problem.

Frame does not react	
Cause	Remedy
Mains plug disconnected/ mains lead interrupted.	Connect mains plug / check plug connections on the mains adapter.
Socket without power.	Check house fuse.
Remote control mixed up. Remote control no longer in teach-in status.	Repeat teach-in process for remote control.
Control overheated because of continuous operation. Beep sounds when activated.	Leave to cool for approx. 20 minutes.
Teach-in is not successful: control unit beeps twice and display remains on "Reset ↓↓": Power supply faulty.	Check socket and check plug connection between power supply unit/motor frame (see back of Fig. 2).

Remote control does not react, no display or keyboard lighting	
Cause	Remedy
Batteries flat	Change batteries, 3 x AAA.
Batteries incorrectly inserted.	Remove batteries, insert correctly. Check + and -. See marking in housing.
Remote control disabled.	Remove a battery and insert it again.
Remote control defective.	Replace remote control.

One of the motors is not working	
Cause	Remedy
The motor cannot be selected on the remote control.	Repeat teach-in process for remote control.
Plug not inserted correctly in jack / disconnected.	Insert plug as far as it will go .
One of the motors has overheated because of continuous operation.	Leave to cool down for approx. 20 min.
One of the jacks on the control unit is defective.	Connect motor to another jack. See jack assignment on the left. Use the remote control to select the corresponding frame part and test the motor.
Motor defective.	Replace the motor.

Emergency lowering does not react	
Cause	Remedy
Emergency lowering block plug not inserted correctly in the jack.	Insert plug in jack 9 as far as it will go .
Batteries in emergency lowering block are flat.	Replace batteries, 2 x 9V block (6LR61)

No lowering of back and/or thigh motor

Cause	Remedy
Frame collides with resistance and is switched off by the fuse.	Raise motors and remove resistance

Replacing a motor

Pull the plug of the corresponding motor out of the socket. See below for the socket assignment. Now remove the snap ring from the bolt of the defective motor, pull out the bolt, remove the motor from the drive rod and insert the new motor.

Replacing the control unit

Please remove the plug fuse (see illustration point 2) and disconnect the power supply unit from the control unit. Remove all plugs from sockets 1-11. The control unit is attached between the drive rods. To release it, pull the plastic holder firmly upwards on one side and remove the control unit. Clip in the new control unit and rewire, do not forget the power supply (power supply unit) including the clip. Please press the plugs firmly as far as they will go. When replacing the control unit, the remote control must be reprogrammed (see Replacing the remote control).

Replacing the remote control

After inserting the battery, the remote control is in the menu for programming a motor frame. Please select the language and activate the search mode by pressing the center button on the control pad. Briefly press the button on the emergency lowering block within 30 seconds. The remote control confirms successful programming with "Successful", the control unit in the motor frame beeps. The initialization prompt appears on the display. To complete the teach-in process, press and hold the R button until the motor frame image appears on the display.

Jack assignment

