First aid for problems with motor frame x8x



valid for frames with the remote control shown (from year of manufacture 2017)

Lattoflex 282/382/982 2-motors

Lattoflex 283/383/983 3-motors Lattoflex 284/384/984 4-motors





Frame does not react	
Cause	Remedy
Mains plug disconnected/ mains lead interrupted.	Connect mains plug / check plug connections on the mains adapter.
Socket without power.	Check house fuse.
Remote control mixed up. / Remote control: no longer programmed.	Teach the remote control again.
Control does not react, No display and keyboard lighting	
Cause	Remedy
Batteries flat, cable without contact.	Change batteries, 2x AAA bzw. Check cable connection.
Batteries incorrectly inserted.	Remove batteries, insert correctly. Check + and See marking in housing.
Remote control deactivated.	Reset to factory settings, see below.
Remote control defective.	Replace the remote control.
Back or foot adjustment failed	
Cause	Remedy
Plug not inserted correctly in jack / disconnected.	Insert plug as far as it will go.
One of the motors has overheated because of continuous operation.	Leave to cool down for approx. 20 min.
One of the jacks on the control unit is defective.	Connect motor to another jack. See jack assignment on the left. Use the remote control to select the corresponding frame part and test the motor.
Motor defective.	Replace the motor.

Reset to factory settings

3- and 4-motors

Control unit: Press the teach-in button on the control unit for approx. 10 seconds. The LED lamp on the control unit lights up once to confirm that the control unit has been reset to the factory settings. Pull the mains plug out of the socket, wait 2 minutes. Then plug the mains plug back in. The control unit is now reset.

Remote control: Press the "Head up", "Back up" and "Legs up" buttons simultaneously. The status LED starts to flash. When the status LED lights up constantly, release the buttons. The status LED goes out and the remote control is reset. The backlighting flashes, indicating that no motor frame is connected.

ATTENTION: After resetting to factory settings, all previously programmed components are deleted and must be programmed again. See next point.

Teach-in remote control (only after resetting to factory settings)

Press any button, the status LED and the backligh will now flash alternately. This status indicates that the teach-in process has started and the remote control is searching for a suitable motor frame. Press the teach-in button on the control unit within 30 seconds. A motor moves briefly to confirm the successful operation. The status LED goes out, the backlight lights up constantly. The teach-in process is now complete and the remote control has been taught to this motor frame.

Replacing a motor: all models

Pull the plug of the corresponding motor out of the socket. See reverse side for socket assignment. Now remove the snap ring from the bolt of the defective motor, pull out the bolt, remove the motor from the drive rod, insert the new motor and reconnect it.

Replacing the control unit: 2-motors

Disconnect the motor frame from the power supply. Remove all plugs from the sockets. Now remove the control unit from the thigh motor. Slide the new control box onto the side of the back motor. Then connect the motors and the cable handset and reconnect the motor frame to the power supply.

Replacing the control unit:

3- and 4-motors

Disconnect the power supply unit from the control box and from the mains. Pull all plugs out of the sockets and then disconnect the control box from the lower leg motor. Slide the new control box onto the side of the lower leg motor. Then connect the motors. Connect the power supply unit to the control box and to the mains. Teaching the remote control.

Special parallel function:

3- and 4-motors

If necessary, two motor frames can be controlled at the same time with one remote control. To use this function for a double bed, take the remote control that has already been configured and proceed with manual configuration ("teaching") at the second motor frame. This only refers to simultaneous control. Different loads can result in different settings. The positions saved for M1, M2 and M3 before changing over to parallel operation remain saved individually for each frame and **cannot** be called up jointly with a remote control. Only the UP und DOWN buttons can be used appropri-ately in parallel operation.

Jack assignment: 2-motors



Slide on the control box:
2-motors - on the side of the back motor





Slide on the control box:

3- and 4-motors - on the side on the lower leg motor



